

Dental Provider Bulletin

From Molina Healthcare of Nebraska

11/14/2025

Update- D9997

Effective 1/1/2026, Molina Healthcare of Nebraska will be performing a pre-payment review on D9997: Dental Case Management- Patients with Special Health Care Needs (SHCN). An Individual with Special Health Care Needs is an individual who is unable to care for their mouth properly on their own because of a disabling condition or who has a high-risk dental diagnosis. Current Dental Terminology (CDT) D9997 is to be used to identify an individual with SHCN.

Prior to payment of a Periodic Oral Evaluation (D0120), Dental Prophylaxis (D1110 or 1120) or Topical Fluoride (D1206 or D1208) that exceeds the standard benefit limitations for SHCN patients, the narrative submitted with D9997 will be evaluated for medical necessity. The narrative must specify the patient's special health care needs condition that prevents independent oral care or the rationale for their high risk dental diagnosis.

If you have any questions, or need further assistance, please e-mail Molina Dental Provider Relations at MDVSPProviderServices@molinahealthcare.com.