



Molina Healthcare of Ohio Claims Payment Systemic Errors

September 2026

The current Claims Payment Systemic Errors (CPSEs) are listed below. Resolved issues previously reported will be removed from this log, and may be found in archived reports. Please review the log for updates prior to contacting Provider Services at (855) 322-4079.

Unique ID and Description of CPSE	Line of Business	Date CPSE was Confirmed	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
Unique ID: 202609-1 Confirmed CPSE FIDE benefits for dental were set up incorrectly	MyCare	8/14/2026	30-Dentist, Individual	Completed - 8/26/2026	Date received 1/1/2026-8/26/2026	Fix is Complete; Reprocessing in progress
Unique ID: 202609-2 Confirmed CPSE COB records were loaded to member records in error	Medicaid	9/2/2026	30-Dentist, Individual	Completed - 9/15/2026	Date received 8/27/2026-9/15/2026	Fix is Complete; Reprocessing in progress

Please use the link below to access Molina's Claims Payment System Error monthly report



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Claims Payment Systemic Errors

Ohio Managed Care Plans are required by the Medicaid Managed Care Provider Agreement (Appendix K, Claims Payment Systemic Errors) and the MyCare Ohio Provider Agreement (Appendix C, Plan Responsibilities) to communicate to providers when claims adjustments are processed for incorrectly underpaying, overpaying, or denying claims when certain criteria are met. Cases that meet these criteria are defined as Claims Payment Systemic Errors, or CPSEs.

- Starting Feb. 1, 2023, as part of the Next Generation Medicaid Program, Molina will post a linked monthly report below to meet this requirement.
- Prior to Feb. 1, 2023, Molina will continue to post a linked bi-monthly report below to meet this requirement.

All prior monthly reports are archived on this site. If you have any questions after reviewing these reports, please reach out to your Provider Services Representative.

Links below are in PDF Format

2026

- September 2026 CPSE Report
- August 2026 CPSE Report
- July 2026 CPSE Report
- June 2026 CPSE Report
- May 2026 CPSE Report
- April 2026 CPSE Report
- March 2026 CPSE Report
- February 2026 CPSE Report
- January 2026 CPSE Report

<https://www.molinahealthcare.com/providers/oh/medicaid/comm/Claims-Payment-System-Error.aspx>