



Molina Healthcare of Ohio Claims Payment Systemic Errors

December 2023

The current Claims Payment Systemic Errors (CPSEs) are listed below. Resolved issues previously reported will be removed from this log, and may be found in archived reports. Please review the log for updates prior to contacting Provider Services at (855) 322-4079.

| Unique ID and Description of CPSE | Line of Business | Date CPSE was First Identified | Billing Provider Type(s) Impacted by CPSE (select all that apply) | Timeline for Fixing CPSE | Date(s) and/or Date Span(s) of Corrected Claims Adjustments | CPSE Status |
|-----------------------------------|------------------|--------------------------------|---|--------------------------|---|-------------|
| No Data to Report | | | | | | |

Please use the link below to access Molina’s Claims Payment System Error monthly report

Find a Pharmacy | Find a Provider | Find a Hospital/Facility | Provider Portal

Find a March Vision Provider | Facility Review

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Claims Payment Systemic Errors

Ohio Managed Care Plans are required by the Medicaid Managed Care Provider Agreement (Appendix K, Claims Payment Systemic Errors) and the MyCare Ohio Provider Agreement (Appendix C, Plan Responsibilities) to communicate to providers when claims adjustments are processed for incorrectly underpaying, overpaying, or denying claims when certain criteria are met. Cases that meet these criteria are defined as Claims Payment Systemic Errors, or CPSEs.

- Starting Feb. 1, 2023, as part of the Next Generation Medicaid Program, Molina will post a linked monthly report below to meet this requirement.
- Prior to Feb. 1, 2023, Molina will continue to post a linked bi-monthly report below to meet this requirement.

All prior monthly reports are archived on this site. If you have any questions after reviewing these reports, please reach out to your Provider Services Representative.

Links below are in PDF Format (📄)

2023

- 📄 December 2023 CPSE Report
- 📄 November 2023 CPSE Report
- 📄 October 2023 CPSE Report
- 📄 September 2023 CPSE Report
- 📄 August 2023 CPSE Report
- 📄 July 2023 CPSE Report
- 📄 June 2023 CPSE Report
- 📄 May 2023 CPSE Report
- 📄 April 2023 CPSE Report
- 📄 March 2023 CPSE Report
- 📄 February 2023 CPSE Report
- 📄 January 2023 CPSE Report

<https://www.molinahealthcare.com/providers/oh/medicaid/comm/Claims-Payment-System-Error.aspx>